

QUALITY CARE IN OUR
DAY-SURGERY
NETWORK 2026

Find a network facility for your health plan option



Day-surgery Networks

Your Discovery Health Medical Scheme plan gives you access to cover for a defined list of day-surgery procedures. These procedures must take place at facilities in our Day-surgery Network, and the level of cover depends on the health plan you have chosen.

On the Executive Plan, you may use any approved facility. Some procedures may be more complex or need a longer stay. In these cases, we follow a clinical exception process. If needed, we'll arrange for you to be treated at a more suitable facility.

We review all new day-surgery facilities that open, and only cover procedures at these facilities once the scheme has approved them.

KH KeyCare Day-surgery Network

KeyCare Core and KeyCare Plus: You are fully covered for planned day-surgery procedures at hospitals in the KeyCare Day-surgery Network. If you choose a hospital outside this network, you will need to pay the full account yourself.

KS KeyCare Start Day-surgery Network

Cover applies at hospitals in the KeyCare Start Day-surgery Network. If you use a hospital outside this network for a planned day-surgery admission, you will have to pay the full cost yourself.

KR KeyCare Start Regional Day-surgery Network

If you belong to the KeyCare Start Regional Plan, you must use the hospitals in the KeyCare Start Regional Day-surgery Network. Using hospitals outside the network for a planned admission means you will need to pay the claims yourself.

D Delta Day-surgery Network

Members on **Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core** are fully covered for defined procedures at hospitals in the Delta Day-surgery Network.

If you choose any other private hospital for a planned admission, you will need to pay an upfront amount of **R11,100. This payment does not apply in emergencies.**

C Coastal Day-surgery Network

Members on **Coastal Saver and Coastal Core** plans are fully covered for defined procedures at hospitals in the Coastal Day-surgery Network in the four coastal provinces: Eastern Cape, KwaZulu-Natal, Northern Cape, and Western Cape.

If you use a private hospital outside this network for a planned admission, you must pay an upfront amount of **R7,250. This does not apply in emergencies.**

O Day-surgery Network on all other plans

Members on **Classic Saver, Essential Saver, Classic Core, Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority, and Classic Comprehensive (excluding Smart)** are fully covered for defined procedures at Day-surgery Network hospitals.

If you use any other private hospital for a planned admission, you must pay an upfront amount of **R7,250. This does not apply in emergencies.**

S Smart Day-surgery Network

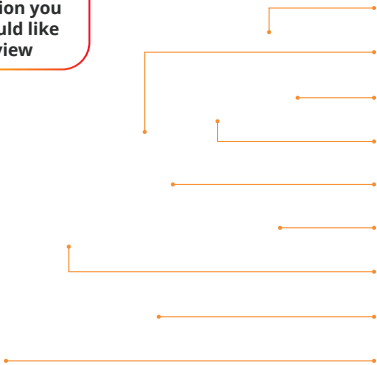
Members on **Classic Smart, Essential Smart, Classic Smart Comprehensive and Smart Saver** plans are fully covered for defined procedures at hospitals in the Smart Day-surgery Network.

If you use any other private hospital for a planned admission, you must pay an upfront amount of **R12,650. This does not apply in emergencies.**

For members on **Essential Dynamic Smart and Active Smart** plans, cover applies at hospitals in the Dynamic Smart Hospital Network. You must use the **find a provider tool** in the Discovery app or on our website to find the most appropriate hospital near you.

For planned admissions to any other private hospital, an upfront payment of **R15,300** applies, unless it is an emergency.

 Click on the region you would like to view



List of procedures covered in the Day-surgery Network

You have cover for the procedures listed below at Day-surgery Network facilities, based on the benefits of your chosen health plan.

B

Biopsies

- Skin*, subcutaneous tissue, soft tissue, muscle, bone, lymph, eye, mouth, throat, breast, cervix, vulva, prostate, penis, testes

Breast procedures

- Mastectomy for gynaecomastia*
- Lumpectomy* (fibroadenoma)

E

Ear, nose and throat procedures

- Tonsillectomy and/or adenoidectomy* (covered on the Essential Smart Saver, Essential Smart, and Essential Dynamic Smart plans)
- Repair nasal turbinates*, nasal septum*
- Simple procedures for nose bleed (extensive cautery)
- Sinus lavage*
- Scopes (nasal endoscopy*, laryngoscopy)
- Middle ear procedures (mastoidectomy, myringoplasty, myringotomy, and/or grommets)* (covered on the Essential Smart Saver, Essential Smart, and Essential Dynamic Smart plans)

Eye procedures

- Corneal transplant*
- Treatment of glaucoma (covered on the Essential Smart Saver, Essential Smart, and Essential Dynamic Smart plans)
- Other eye procedures (removal of foreign body, conjunctival surgery (repair laceration, pterygium), glaucoma surgery, probing and repair of tear ducts, vitrectomy, retinal surgery, eyelid surgery, strabismus repair)

G

Ganglionectomy

Gastrointestinal

- Gastrointestinal scopes (oesophagoscopy, gastroscopy, colonoscopy, sigmoidoscopy, proctoscopy, anoscopy)*
- Anorectal procedures (treatment of haemorrhoids, fissure, fistula)

Gynaecological procedures

- Diagnostic Dilatation and Curettage
- Endometrial ablation
- Diagnostic Hysteroscopy
- Colposcopy with LLETZ
- Examination under anaesthesia
- Diagnostic laparoscopy
- Simple vulval and introitus procedures: simple hymenotomy, partial hymenectomy, simple vulvectomy, excision bartholin's gland cyst
- Vaginal, cervix and oviduct procedures: excision vaginal septum, cyst or tumour, tubal ligation or occlusion, uterine cervix cerclage, removal cerclage suture
- Suction curettage
- Uterine evacuation and curettage

N

Nerve procedures

- Neuroplasty median nerve, ulnar nerve, digital, nerve of hand or foot

O

Orthopaedic procedures

- Arthroscopy, arthrotomy (shoulder, elbow, knee, ankle, hand, wrist, foot, temporomandibular joint), arthrodesis (hand, wrist, foot)*
- Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty*)

- Tendon and/or ligament repair, muscle debridement, fascia procedures (tenotomy, tenodesis, tenolysis, repair/reconstruction, capsulotomy, capsulectomy, synovectomy, excision tendon sheath lesion, fasciotomy, fasciectomy). Subject to individual case review
- Repair bunion or toe deformity*
- Treatment of simple closed fractures and/or dislocations, removal of pins and plates. Subject to individual case review

R

Removal of foreign body

- Subcutaneous tissue, muscle, external auditory canal under general anaesthesia

S

Simple superficial lymphadenectomy

Skin procedures

- Debridement
- Removal of lesions* (dependent on site and diameter)
- Simple repair of superficial wounds

Simple hernia procedures

- Umbilical hernia repair
- Inguinal hernia repair

U

Urological procedures

- Cystoscopy
- Male genital procedures (circumcision, repair of penis, exploration of testes and scrotum, orchiectomy, epididymectomy, excision hydrocoele, excision varicocele, vasectomy)

Some of these procedures are not covered on KeyCare, Essential Smart, Essential Dynamic Smart, Active Smart and Essential Smart Saver plans. These are noted by an asterisk * in the list above.

EASTERN CAPE

East London

■ East London Day Hospital	KH	KS	D	S	O	C
■ Life Beacon Bay Hospital	KH	KS	D	S	O	C
■ Life St Dominic's Hospital	KH			S	O	C
■ Life St James Day Hospital	KH		D	S	O	C
■ Cure Day Hospital East London	KH		D	S	O	C

Matatiele

■ Matatiele Private Hospital					O	C
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Mthatha

■ St Mary's Private Hospital	KH			S	O	C
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Port Elizabeth

■ The Edge Private Clinic	KH		D	S	O	C
■ Netcare Greenacres Hospital				S	O	C
■ Bay Eye Hospital	KH		D	S	O	C
■ Life St George's Hospital	KH	KS	D		O	C
■ Advanced Medical Forum Theatre	KH	KS	D	S	O	C
■ Fembryo Fertility and Gynaecology Clinic				S	O	C

Queenstown

■ Life Queenstown Private Hospital	KH			S	O	C
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Uitenhage

■ Netcare Cuyler Hospital	KH				O	C
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FREE STATE

Bethlehem

■ Bethlehem Medical Centre	KH		D	S	O	
■ Mediclinic Hoogland	KH				O	

Bloemfontein

■ Citymed Theatre	KH	KS	D	S	O	
■ Cure Day Clinics Bloemfontein	KH	KS	D	S	O	
■ Emoyamed Bloemfontein					O	
■ Pasteur Eye Hospital (Horizon Eye Care Centre)	KH	KS	D	S	O	
■ Life Rosepark Hospital	KH	KS	D		O	
■ Mediclinic Bloemfontein				S	O	
■ Mediclinic Bloemfontein Day Clinic	KH		D	S	O	
■ Stirling Hospital	KH		D	S	O	
■ Netcare Universitas Private Hospital	KH					

Frankfort

■ Riemland Clinic					O	
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Harrismith

■ Busamed Harrismith Private Hospital	KH	KS			O	
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Kroonstad

■ Netcare Kroon Hospital	KH				O	
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Mangaung

■ Netcare Pelonomi Private Hospital	KH					
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Sasolburg

■ Netcare Vaalpark Medical Centre	KH					
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* Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

KH KeyCare | KS KeyCare Start | KR KeyCare Start Regional | D Delta | S Smart* | C Coastal

O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



FREE STATE

Welkom

■ Mediclinic Welkom	KH		S	O
■ Welkom Medical Centre	KH	D	S	O

GAUTENG

Alberton

■ Netcare Alberton Hospital		D		O
■ Newmarket Day Hospital		D	S	O
■ Optimed	KH	D	S	O
■ The Ear and Eye Clinic	KH	D	S	O

Benoni

■ Lakefield Surgical Centre (Pty) Ltd	KH		D	S	O
■ Life The Glynnwood Hospital	KH				O
■ MMC Benoni Day Hospital	KH				O
■ Netcare Linmed Hospital					O
■ The Healthy Eye	KH	KS	D	S	O

Boksburg

■ Advanced East Rand Day Hospital	KH	KS	D	S	O
■ Boksburg Medical & Dental Centre	KH	KS	D	S	O
■ Netcare Sunward Park Hospital					O

Brakpan

■ Life Dalview Hospital	KH				O
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Centurion

■ Centurion Eye Hospital	KH	KS	D	S	O
■ Centurion Day Hospital	KH	KS	D	S	O
■ Netcare Unitas Hospital					O

Edenvale

■ Edenvale Day Clinic			D	S	O
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Florida

■ Constantia Clinic	KH	KS	D	S	O
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Germiston

■ Germiston Medical & Dental Centre	KH	KS	D	S	O
■ Life Roseacres Hospital	KH		D	S	O

Heidelberg

■ Life Suikerbosrand Hospital	KH				O
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Johannesburg

■ Bioart Fertility Clinic	KH		D	S	O
■ Centre of Advanced Medicine	KH		D	S	O
■ Cure Day Clinics – Fourways	KH	KS	D	S	O
■ Dr G M Pitje Day Clinic	KH	KS	D	S	O
■ Netcare East Rand N17 Private Hospital					O
■ Fordsburg Clinic	KH	KS	D	S	O

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GAUTENG

Johannesburg

■ Netcare Garden City Clinic	KH				O	
■ Johannesburg Eye Hospital	KH	KS	D	S	O	
■ Life Bedford Gardens Hospital			D		O	
■ Life Brenthurst Hospital	KH	KS	D		O	
■ Life Fourways Hospital			D	S	O	
■ Netcare Linksfield Park Clinic					O	
■ Netcare Linkwood Clinic					O	
■ Medfem Clinic					O	
■ Mediclinic Midstream				S	O	
■ Mediclinic Morningside			D	S	O	
■ Mediclinic Sandton					O	
■ Melrose Surgical Centre (PTY) LTD	KH		D	S	O	
■ Netcare Milpark Hospital					O	
■ Netcare Mulbarton Hospital					O	
■ Nelson Mandela Children's Hospital	KH		D	S	O	
■ Netcare Park Lane Clinic					O	
■ Netcare Rosebank Clinic					O	
■ Sandhurst Eye Centre	KH	KS	D	S	O	
■ Intercare Day Hospital Sandton	KH	KS	D	S	O	
■ Netcare Sunninghill Nursing Home					O	
■ Twenty Twenty Eye Surgery Centre	KH		D	S	O	
■ Visiomed Eye Laser Clinic	KH	KS	D	S	O	
■ Vitalab Centre For Gynaecological Endoscopy			D	S	O	
■ Wits Donald Gordon Medical Centre			KR	D	S	O

Kempton Park

■ Arwyp Medical Centre			D		O
■ Birchmed Surgical	KH	KS	D	S	O
■ Ekurhuleni Surgiklin Day Clinic	KH	KS	D	S	O

Krugersdorp

■ Netcare Krugersdorp Private Hospital					O
■ Netcare Pinehaven Hospital					O

Lenasia

■ Lenmed Clinic Limited	KH		D		O
■ Lenmed Daxina Private Hospital	KH	KS	D		O

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GAUTENG

Midrand

■ Cure Day Clinics - Midstream	KH	KS	D	S	O
■ Life Carstenhof Hospital	KH				O
■ Netcare Waterfall City Hospital			D		O

Pretoria

■ Netcare Akasia Clinic					O
■ Botshilu Private Hospital	KH				O
■ Cintocare					O
■ Constantia Park Medical and Dental Centre	KH	KS	D	S	O
■ Cure Day Clinics – Erasmuskloof	KH	KS	D	S	O
■ Netcare Femina Clinic					O
■ Intercare Day Hospital Hazeldean (Pty) Ltd	KH	KS	D	S	O
■ Intercare Day Hospital – Irene	KH	KS	D	S	O
■ Netcare Jakaranda Hospital	KH				O
■ Kilnerpark Narko Clinic	KH	KS	D	S	O
■ Life Brooklyn Day Hospital	KH	KS	D	S	O
■ Life Eugene Marais Hospital	KH	KS			O
■ Life Faerie Glen Hospital			D		O
■ Life Groenkloof Hospital			D	S	O
■ Life Pretoria North Surgical Centre	KH	KS	D	S	O
■ Life Wilgers Hospital				S	O
■ Louis Pasteur Hospital			D		O
■ Mediclinic Legae	KH				O
■ Mediclinic Kloof					O
■ Mediclinic Medforum	KH		KR		O
■ Mediclinic Muelmed					O
■ Medkin Clinic	KH	KS	D	S	O
■ Mpudulle Eye Centre (Pty) LTD	KH		D	S	O
■ Netcare Montana Private Hospital					O
■ Netcare Moot Algemene Hospital					O
■ Optimed Eye and Laser Clinic	KH		D	S	O
■ Pretoria East Eye Institute		KS	D	S	O
■ Pretoria Eye Institute	KH		D	S	O
■ Netcare Pretoria East Private Hospital					O

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GAUTENG						
Pretoria	■ Pretoria Urology Hospital					
	■ Waterkloof Surgical Centre					
	■ Zuid Afrikaans Hospital					
	■ ZAH Day Hospital					
	■ Cure Day Hospitals Montana					
Randburg	■ Netcare Olivedale Clinic					
Randfontein	■ Lenmed Health Randfontein Private Hospital					
	■ Life Robinson Private Hospital					
Roodepoort	■ Cure Day Wilgeheuwel Hospital					
	■ Life Flora Hospital					
	■ Life Wilgeheuwel Hospital					
	■ Life Wilgeheuwel Day Clinic					
	■ Mayo Clinic					
Soweto	■ Apex Surgi Centre Soweto					
	■ Dr SK Matseke Private Hospital					
	■ Tshepo-Themba Private Hospital					
Springs	■ Life Springs Parkland Hospital					
Tembisa	■ Lenmed Zamokuhle Private Hospital					
Vaal	■ Clinix Private Hospital Sebokeng					
	■ Mediclinic Emfuleni					
	■ Ocumed					
Vanderbijlpark	■ Cormed Clinic					
Vereeniging	■ Mediclinic Vereeniging					
	■ Midvaal Private Hospital					
	■ Visiclin Eye Clinic					
Vosloorus	■ Clinix Botshelong Empilweni Clinic					
Westgate	■ Medgate Day Clinic					
KWAZULU-NATAL						

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Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



KWAZULU-NATAL

Berea	■ JMH Morningside Day Hospital	KH	D	S	O	C
Chatsworth	■ Life Chatsmed Garden Hospital	KH	D		O	C
Durban	■ Ahmed Al-Kadi Private Hospital				O	C
	■ City Hospital	KH KS			O	C
	■ Durban Eye Hospital	KH KS	D S		O	C
	■ Durdoc Clinic	KH				
	■ Lenmed Ethekewini Hospital and Heart Centre		D		O	C
	■ Lorne Street Anaesthetic Clinic		D S		O	C
	■ Hillcrest Private Hospital				O	C
	■ Life Entabeni Hospital	KH KS	D		O	C
	■ Life Westville Hospital		D S		O	C
	■ Lenmed Nu-shifa Hospital	KH			O	C
	■ Netcare Parklands Hospital				O	C
	■ Netcare St Augustine's Hospital				O	C
Empangeni	■ Life Empangeni Private Hospital	KH KS			O	C
Howick	■ Howick Day Clinic	KH	D S		O	C
	■ Lenmed Howick Private Hospital				O	C
Isipingo	■ Isipingo Clinic	KH		S	O	C
Kokstad	■ Netcare Kokstad Private Hospital	KH			O	C
Ladysmith	■ Ladysmith Day Hospital	KH			O	C
	■ Lenmed La Verna Hospital	KH			O	C
Margate	■ Netcare Margate Private Hospital				O	C
	■ Shelly Beach Day Hospital	KH	D S		O	C
Newcastle	■ Mediclinic Newcastle	KH		S	O	C
	■ Mediclinic Newcastle Day Hospital	KH		S	O	C
Pinetown	■ Life The Crompton Hospital	KH			O	C
	■ Pinetown Medicross Theatre	KH KS	D S		O	C

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KH KeyCare |
 KS KeyCare Start |
 KR KeyCare Start Regional |
 D Delta |
 S Smart* |
 C Coastal

O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



KWAZULU-NATAL

Pietermaritzburg	■ Eden Gardens Private Hospital							O	C
	■ Life Hilton Private Hospital							O	C
	■ Mediclinic Pietermaritzburg Day Clinic					S		O	C
	■ Midlands Day Hospital	KH		D				O	C
	■ Midlands Medical Centre	KH	KS						
	■ Pietermaritzburg Eye Hospital	KH	KS	D	S			O	C
	■ Netcare St Anne's Hospital							O	C
Phoenix	■ Life Mount Edgecombe Hospital	KH						O	C
Port Shepstone	■ Hibiscus Private Hospital	KH							
	■ Hibiscus Day Surgical Hospital	KH						O	C
Richards Bay	■ Mediacross Richards Bay Day Theatre	KH	KS	D	S			O	C
	■ Melomed Richards Bay	KH	KS		S				
	■ Richards Bay Medical Institute Day Hospital	KH	KS	D	S			O	C
	■ Netcare The Bay Hospital	KH		D				O	C
Scottburgh	■ Hibiscus Hospital Scottburgh	KH						O	C
Tongaat	■ Mediclinic Victoria	KH						O	C
Umhlanga	■ Gateway Private Hospital							O	C
	■ KZN Day Clinic	KH	KS	D	S			O	C
	■ Medstone Medical Centre T/A Umhlanga Eye Institute	KH	KS	D	S			O	C
	■ Netcare Umhlanga Hospital				S			O	C
Vryheid	■ Abaqulusi Private Hospital							O	C
LIMPOPO									
Lephalale	■ Mediclinic Lephalale	KH						O	
Louis Trichardt	■ Zoutpansberg Private Hospital	KH						O	
Modimolle	■ Hope for the Blind Eye Clinic	KH						O	
Polokwane	■ Mediclinic Limpopo Day Clinic	KH	KS	KR	D	S		O	
	■ Mediclinic Limpopo	KH	KS	KR					
	■ Netcare Pholosos Hospital					S		O	
Thabazimbi	■ Mediclinic Thabazimbi	KH						O	
Thohoyandou	■ Mveledzo Day Hospital	KH		D	S			O	
Tzaneen	■ Mediclinic Tzaneen	KH		KR		S		O	

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Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



MPUMALANGA

Barberton

- RH Phodclinic KH

Emalahleni

- Advanced De La Vie Day Hospital KH KS D S O
- Highveld Eye Hospital KH KS D S O
- Life Cosmos Hospital KH D S O

Ermelo

- Mediclinic Ermelo KH O

Middelburg

- Life Midmed Private Hospital KH KS O

Mbombela

- Busamed Lowveld Hospital KH S O
- Mediclinic Nelspruit KH KS KR O

Mbombela

- Mediclinic Nelspruit Day Clinic KH KS KR S O
- Surgiclinic S O
- Kiaat Private Hospital O
- Cure Day Hospital Mbombela KH O

Piet Retief

- RH Piet Retief Private Hospital KH

Trichardt

- Mediclinic Highveld KH KR O

NORTH WEST

Brits

- Mediclinic Brits KH O

Carltonville

- The Fountain Private Hospital KH O

Klerksdorp

- Daleside Day Hospital KH S O
- Life Anncron Hospital KH S O
- Wilmed Park Private Hospital O

Mafikeng

- Victoria Private Hospital KH O

Potchefstroom

- Mediclinic Potchefstroom KH O
- Mooimed Private Hospital KH O
- Potchefstroom Medical & Dental Centre KH D S O

Rustenburg

- Netcare Ferncrest Hospital D S
- Life Peglerae Hospital KH KS O
- Rustenburg Medi-Care Centre O
- Rustenburg Private Eye Clinic KH KS D S O

Vryburg

- Vryburg Private Hospital KH

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O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

NORTHERN CAPE							
Hartswater	■ Jane Keyser Clinic						
	■ Medi – Harts Day Clinic						
Kathu	■ Lenmed Health Kathu Private Hospital						
Kimberley	■ Mediclinic Kimberley and Gariep						
	■ Narko Clinic						
	■ Lenmed Royal Hospital and Heart Centre						
Lime Acres	■ Finsch Mine Hospital						
Upington	■ Kalahari Cataract, Eye and Day Theatre						
	■ Mediclinic Upington						
WESTERN CAPE							
Atlantis	■ Wesfleur Private Clinic						
Bellville	■ Bellville Medical Centre						
	■ Khangella Eye Theatre						
	■ Mediclinic Louis Leipoldt						
Cape Town	■ Alchimia Clinic						
	■ Drs Aevitas Clinic PTY LTD						
	■ Busamed Paardevlei Private Hospital (Rf) (Pty) Ltd						
	■ Cape Dental Theatres						
	■ Cape Eye Hospital						
	■ Cape Town Waterfront Eye Hospital						
	■ Cure Day Hospitals Foreshore						
	■ Netcare Christiaan Barnard Memorial Hospital						
	■ Gatesville Medical Centre						
	■ Life Kingsbury Hospital						
	■ Life Vincent Pallotti Hospital						
	■ The Link Day Surgery Clinic						
	■ Mediclinic Cape Gate Day Clinic						
	■ Mediclinic Cape Town						
	■ Mediclinic Constantiaberg						
	■ Medicross Foreshore Day Hospital						
	■ Mediclinic Panorama						<

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Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



WESTERN CAPE

Cape Town	■ Melomed Tokai	KH					O	C
	■ Netcare N1 City Hospital						O	C
	■ Netcare Blaauwberg Hospital						O	C
	■ Peninsula Eye Hospital				D	S	O	C
	■ Netcare UCT Medical Centre (Pty) Ltd	KH					O	C
	■ Summerhill Surgical Centre	KH	KS		D	S	O	C
	■ Tokai Medical and Dental Centre	KH	KS		D	S	O	C
	■ The Cosmetic Surgery Institute	KH			D	S	O	C
Constantia	■ Driftwood Clinic	KH			D	S	O	C
Durbanville	■ Advanced Durbanville Surgical Centre	KH	KS		D	S	O	C
	■ Langebaan Day Hospital	KH					O	C
	■ Mediclinic Durbanville Day Clinic	KH	KS		D	S	O	C
	■ The Surgical Institute	KH	KS		D	S	O	C
George	■ George Surgical Centre	KH	KS		D	S	O	C
	■ Mediclinic Geneva	KH	KS	KR		S	O	C
	■ Mediclinic George	KH	KS	KR		S	O	C
Goodwood	■ Monte Vista Clinic	KH	KS		D	S	O	C
Hermanus	■ Hermanus Medical Care T/A (Pty) Ltd Hermanus Day Hospital	KH			D		O	C
	■ Mediclinic Hermanus	KH					O	C
Khayelitsha	■ Thembani Theatres	KH	KS		D	S	O	C
Knysna	■ Advanced Knysna Surgical Centre	KH	KS				O	C
	■ Life Knysna Private Hospital						O	C
Kraaifontein	■ Kraaifontein Medical and Dental Centre	KH	KS		D	S	O	C
Kuilsriver	■ Netcare Kuilsriver Private Hospital						O	C
Milnerton	■ Intercare Day Hospital Century City	KH	KS	KR	D	S	O	C
	■ Mediclinic Milnerton	KH		KR		S	O	C
Mitchells Plain	■ Mitchells Plain Medical Centre	KH			D	S	O	C
Mossel Bay	■ Life Bay View Hospital	KH			D		O	C
	■ Vidamed Day Hospital	KH			D	S	O	C
Oudtshoorn	■ Cango Medicentre	KH					O	C
	■ Mediclinic Klein Karoo	KH					O	C

All network lists can change at any time. Please go to www.discovery.co.za > Medical AID > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

* Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

KH KeyCare | KS KeyCare Start | KR KeyCare Start Regional | D Delta | S Smart* | C Coastal

O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



WESTERN CAPE

Paarl	■ Cure Day Clinics - St Stephens Paarl	KH	D	O	C
	■ Mediclinic Paarl	KH	D	O	C
Parow	■ Advanced Panorama Surgical Centre	KH KS	D S	O	C
	■ Cure Day Clinics - Bellville	KH KS	D S	O	C
	■ Inuversal Day Hospital Panorama			O	C
Plettenberg Bay	■ Mediclinic Plettenberg Bay			O	C
Robertson	■ Carewell Robertson Day Hospital	KH		O	C
Simon's Town	■ Advanced Harbour Bay Surgical Centre	KH	D S	O	C
Somerset West	■ Cure Day Clinic - Somerset West	KH	D S	O	C
	■ Mediclinic Vergelegen Day Clinic	KH	D	O	C
	■ Somerset Aesthetic Clinic	KH	D S	O	C
Southern Suburbs	■ Life Sport Science Orthopaedic Surgical Day Centre	KH	D S	O	C
	■ Rondebosch Medical Centre	KH KS		O	C
Stellenbosch	■ Mediclinic Stellenbosch Day Clinic		D S	O	C
	■ Mediclinic Winelands Day Clinic		D S	O	C
	■ Wijnland Fertility Clinic		D S	O	C
Vredenburg	■ Life West Coast Private Hospital	KH		O	C
Worcester	■ Advanced Worcester Surgical Centre	KH KS	D	O	C
	■ Mediclinic Worcester	KH	D	O	C

LESOTHO

Maseru	■ Maseru Private Hospital		D	O	
	■ Willies Hospital	KH			

View other network providers using find a healthcare provider tool on the Discovery Health app.



Doctor networks



Medicine networks



Hospital networks



Day-surgery networks

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KH KeyCare | KS KeyCare Start | KR KeyCare Start Regional | D Delta | S Smart* | C Coastal

O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



Working to care for and **protect you**

Our goal is to support you
when you need it most.



What to do if you have a complaint

01 | To take your query further

If you have already contacted Discovery Health Medical Scheme (DHMS) and feel that your query has not been resolved, please complete our online complaints form at www.discovery.co.za.

We also welcome your feedback if we have exceeded your expectations.

02 | To contact the Principal Officer

If you are still not satisfied after Step 1, you can escalate your complaint to the Principal Officer of Discovery Health Medical Scheme.

You can do this by completing the online form at www.discovery.co.za or emailing principalofficer@discovery.co.za.

03 | To lodge a dispute

If you have received a final decision from the Principal Officer and want to formally challenge it, you can lodge a dispute.

Details about the scheme's dispute process are available at www.discovery.co.za.

04 | To contact the Council for Medical Schemes

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may approach the Council at any stage of the complaints process. However, we encourage you to follow the steps above before doing so.

Contact details:

- Council for Medical Schemes Complaints Unit
Block A
Eco Glades 2 Office Park
420 Witch-Hazel Avenue
Eco Park
Centurion
0157
- Email: complaints@medicalschemes.co.za
- Tel: 0861 123 267
- Website: www.medicalschemes.co.za