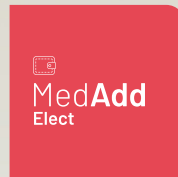




medihelp
Medical Aid in Action



Network
facilities
2025



Your guide to Medihelp's network hospitals

At Medihelp, we are dedicated to providing quality healthcare access that combines convenience, affordability, and expertise for our members. We have carefully selected a network of acute hospitals to ensure that our members receive the best care when and where they need it.

Our network is built on strategic partnerships with leading hospitals and specialists across all provinces, offering comprehensive solutions tailored to the individual health needs of our diverse membership. Our goal is to ensure quality healthcare for everybody.

Medihelp has adopted a tiered structure to group hospital networks to ensure plans remain affordable. Members on network plans are required to make use of certain hospitals to avoid high out-of-pocket expenses:

- MedMove! and MedVital Elect: Tier 1 facilities
- MedAdd Elect and MedElect: Tier 2 facilities
- MedPrime Elect: Tier 3 facilities

Please note: *Joining a network plan is not recommended for members with frequent in-hospital or chronic healthcare needs, which typically require a wider choice of different healthcare providers.*

Members on network plans are not limited to network hospitals for psychiatric treatment, but can also access psychiatric hospitals.

Hospital networks (HN)

Medihelp has negotiated special tariffs with selected high-quality private hospitals to ensure that members enrolled in hospital network plans have access to exceptional and affordable care. Members on these plans must use specific network hospitals within their respective tiers to avoid co payments of up to 35% of the hospital claim amount.

Hospital network (HN)


		Tier 1	Tier 2	Tier 3
		MedMove! MedVital Elect	MedAdd Elect MedElect	MedPrime Elect
		HN	HN	HN
Eastern Cape				
East London	Life Beacon Bay Hospital	✓	✓	✓
	Life St Dominic's Hospital	✓	✓	✓
Gqeberha (Port Elizabeth)	Life St George's Hospital	✓	✓	✓
	Netcare Greenacres Hospital	✓	✓	✓
Humansdorp	Life Isivivana Private Hospital	✓	✓	✓
Queenstown	Life Queenstown Private Hospital	-	-	✓
Kariega	Netcare Cuyler Hospital	-	✓	✓
Free State		HN	HN	HN
Bethlehem	Mediclinic Hoogland	✓	✓	✓
Bloemfontein	Mediclinic Bloemfontein	✓	✓	✓
Kroonstad	Netcare Kroon Hospital	✓	✓	✓
Welkom	Mediclinic Welkom	✓	✓	✓
Gauteng		HN	HN	HN
Akasia	Netcare Akasia Hospital	-	✓	✓
Alberton	Netcare Alberton Hospital	✓	✓	✓




Where can you authorise admission?

- Member Zone/Medihelp app
- Phone: 086 0200 678
- Email: hospitalauth@medihelp.co.za

		Tier 1	Tier 2	Tier 3
		MedMove! MedVital Elect	MedAdd Elect MedElect	MedPrime Elect
		HN	HN	HN
Gauteng				
Benoni	Netcare Linmed Hospital	✓	✓	✓
Boksburg	Netcare Sunward Park Hospital	-	✓	✓
Centurion	Netcare Unitas Hospital	✓	✓	✓
Heidelberg	Life Suikerbosrand Hospital	-	✓	✓
Johannesburg	Mediclinic Wits Donald Gordon Medical Centre	✓	✓	✓
	Netcare Garden City Hospital	-	✓	✓
	Netcare Linksfield Hospital	-	✓	✓
	Netcare Mulbarton Hospital	-	-	✓
	Netcare Park Lane Hospital	-	-	✓
Krugersdorp	Netcare Krugersdorp Hospital	✓	✓	✓
	Netcare Pinehaven Hospital	-	✓	✓
Lenasia	Lenmed Ahmed Kathrada Private Hospital	✓	✓	✓
Midrand	Netcare Waterfall City Hospital	-	✓	✓
Olifantsfontein	Mediclinic Midstream	-	-	✓
Pretoria	Mediclinic Kloof	✓	✓	✓
	Mediclinic Medforum	✓	✓	✓

Medihelp network hospitals (continued)

 Hospital network (HN)




		Tier 1	Tier 2	Tier 3	
		 MedMove! MedVital Elect	 MedAdd Elect MedElect	 MedPrime Elect	
		HN	HN	HN	
Gauteng	Pretoria				
		Mediclinic Muelmed	✓	✓	✓
		Netcare Femina Hospital	✓	✓	✓
		Netcare Jakaranda Hospital	-	-	✓
		Netcare Montana Hospital	✓	✓	✓
		Netcare Pretoria East Hospital	✓	✓	✓
	Zuid-Afrikaans Hospital	✓	✓	✓	
	Roodepoort	Life Wilgeheuwel Hospital	✓	✓	✓
Sandton		Life Fourways Hospital	-	-	✓
		Mediclinic Morningside	✓	✓	✓
Springs	Netcare N17 Hospital	✓	✓	✓	
Vanderbijlpark		Cormed Clinic	-	✓	✓
		Mediclinic Emfuleni	-	✓	✓
Vereeniging		Midvaal Private Hospital	-	-	✓
		Mediclinic Vereeniging	✓	✓	✓
KwaZulu - Natal		HN	HN	HN	
Amanzatoti	Netcare Kingsway Hospital	✓	✓	✓	
Ballito	Netcare Alberlito Hospital	-	-	✓	
Berea	Netcare St Augustine's Hospital	-	-	✓	
Chatsworth	Life Chatmed Garden Hospital	-	✓	✓	
Durban		Life Entabeni Hospital	✓	✓	✓
		Netcare Parklands Hospital	✓	✓	✓
Empangeni	Life Empangeni Private Hospital	-	-	✓	
Howick	Lenmed Howick Private Hospital	✓	✓	✓	

		Tier 1	Tier 2	Tier 3		
		 MedMove! MedVital Elect	 MedAdd Elect MedElect	 MedPrime Elect		
		HN	HN	HN		
KwaZulu - Natal	Kokstad	Netcare Kokstad Private Hospital	✓	✓	✓	
	Ladysmith	Lenmed La Verna Private Hospital	-	-	✓	
	Margate	Netcare Margate Private Hospital	✓	✓	✓	
	Newcastle	Mediclinic Newcastle	-	✓	✓	
	Pietermaritzburg		Mediclinic Pietermaritzburg	✓	✓	✓
			Netcare St Anne's Hospital	-	✓	✓
	Richards Bay	Netcare The Bay Hospital	✓	✓	✓	
	Umhlanga	Netcare Umhlanga Hospital	✓	✓	✓	
	Westville	Life Westville Hospital	✓	✓	✓	
	Limpopo		HN	HN	HN	
Lephalale	Mediclinic Lephalale	✓	✓	✓		
Polokwane		Mediclinic Limpopo	✓	✓	✓	
		Netcare Pholoso Hospital	-	✓	✓	
Thabazimbi	Mediclinic Thabazimbi	-	-	✓		
Tzaneen	Mediclinic Tzaneen	✓	✓	✓		
Mpumalanga		HN	HN	HN		
Ermelo	Mediclinic Ermelo	✓	✓	✓		
Mbombela (Nelspruit)		Kiaat Private Hospital	-	-	✓	
		Mediclinic Nelspruit	✓	✓	✓	
Middelburg		Life Cosmos	-	-	✓	
		Life Midmed Hospital	✓	✓	✓	
Trichardt	Mediclinic Highveld	-	✓	✓		

Medihelp network hospitals (continued)

Hospital network (HN)

North West

		Tier 1	Tier 2	Tier 3
		 MedMove! MedVital Elect	 MedAdd Elect MedElect	 MedPrime Elect
		HN	HN	HN
Klerksdorp	Life Anncron Hospital	-	✓	✓
	Sunningdale Hospital	-	-	✓
	Wilmed Park Private Hospital	✓	✓	✓
Potchefstroom	Mediclinic Potchefstroom	✓	✓	✓
	MooiMed Private Hospital	✓	✓	✓
Rustenburg	Life Peglerae Hospital	✓	✓	✓
Tlhabane	Netcare Ferncrest Hospital	✓	✓	✓

Northern Cape

		HN	HN	HN
Kathu	Lenmed Kathu Private Hospital	-	✓	✓
Kimberley	Lenmed Royal Hospital	-	✓	✓
	Mediclinic Gariep	✓	✓	✓
Upington	Mediclinic Upington	✓	✓	✓

Western Cape

		Tier 1	Tier 2	Tier 3
		 MedMove! MedVital Elect	 MedAdd Elect MedElect	 MedPrime Elect
		HN	HN	HN
Blaauwberg	Netcare Blaauwberg Hospital	✓	✓	✓
Cape Town	Netcare Christiaan Barnard Memorial Hospital	-	✓	✓
Goodwood	Netcare N1 City Hospital	✓	✓	✓
Cape Town	Life Kingsbury Hospital	-	✓	✓
	Mediclinic Louis Leipoldt	✓	✓	✓
	Life Vincent Pallotti Hospital	✓	✓	✓
	Mediclinic Panorama	✓	✓	✓
	Mediclinic Cape Gate	✓	✓	✓
	Mediclinic Milnerton	✓	✓	✓
	Mediclinic Durbanville	✓	✓	✓
Mediclinic Vergelegen		-	✓	✓
	Mediclinic Constantiaberg	-	-	✓
George	Mediclinic Geneva	✓	✓	✓
	Mediclinic George	✓	✓	✓
Hermanus	Mediclinic Hermanus	-	✓	✓
Knysna	Life Knysna Private Hospital	-	✓	✓
Mossel Bay	Life Bay View Private Hospital	✓	✓	✓
Oudtshoorn	Mediclinic Klein Karoo	-	-	✓
Paarl	Mediclinic Paarl	-	✓	✓
Plettenberg Bay		-	-	✓
	Mediclinic Plettenberg Bay			
Stellenbosch	Mediclinic Stellenbosch	✓	✓	✓
	Mediclinic Winelands Orthopaed	✓	✓	✓
Vredenburg	Life West Coast Private Hospital	✓	✓	✓
Worcester	Mediclinic Worcester	✓	✓	✓

This brochure is intended for marketing purposes and contains only a summary of Medihelp's benefits. In case of a dispute, the registered Rules of Medihelp apply, which are available on request.

The information in this brochure is subject to approval by the Council for Medical Schemes. The content of this brochure may change from time to time. Please refer to Medihelp's website for an updated brochure or consult Medihelp's Rules for the latest information.

How to locate a healthcare provider in your area on Medihelp's website

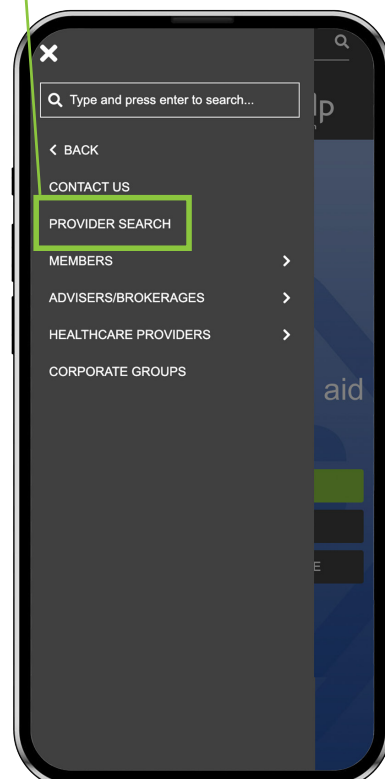
1

Visit www.medihelp.co.za



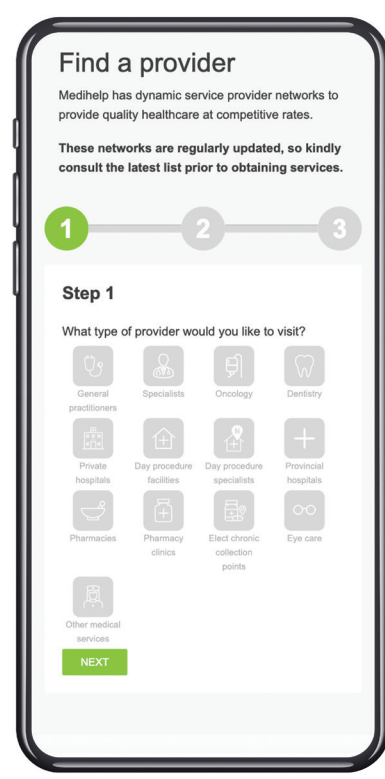
2

Click on **Connect – Provider search**



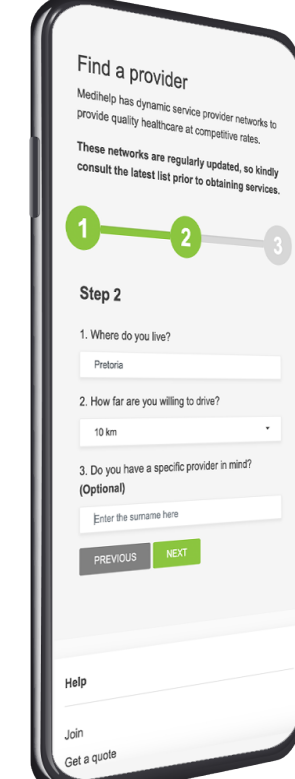
3

Select the type of provider you would like to visit and click **Next**



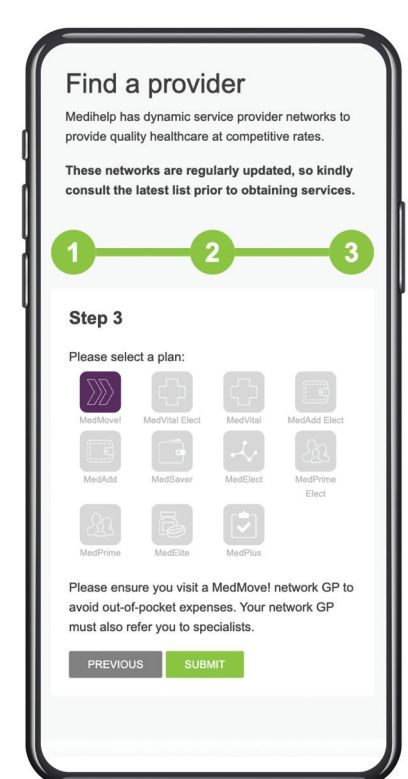
4

Enter your location and search radius and click **Next**



5

Select your benefit option and click **Submit**. A list of relevant healthcare providers will display.



How to locate a healthcare provider in your area using the Medihelp member app

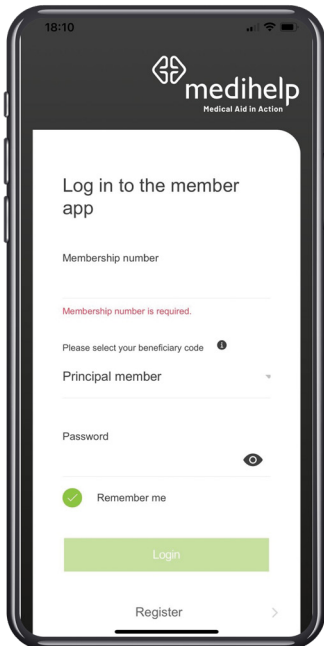
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Download Medihelp's member app from **Google Play/iStore/Huawei AppGallery**



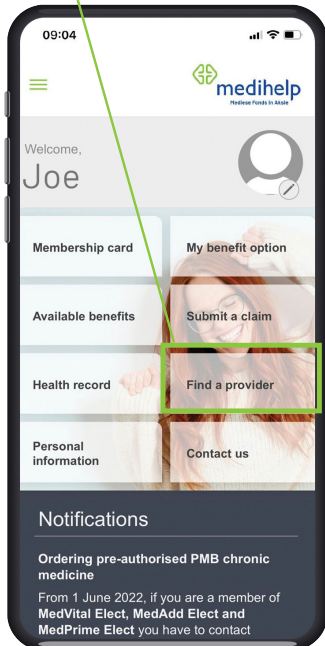
2

Log in using your **Member Zone username** and **password**



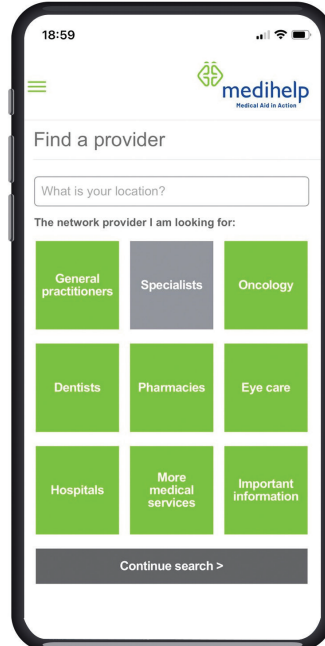
3

Click on **Find a provider**



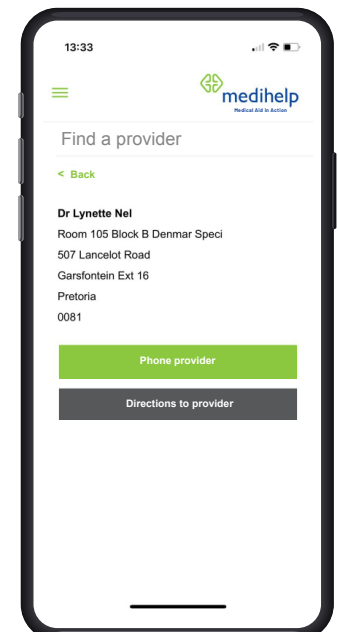
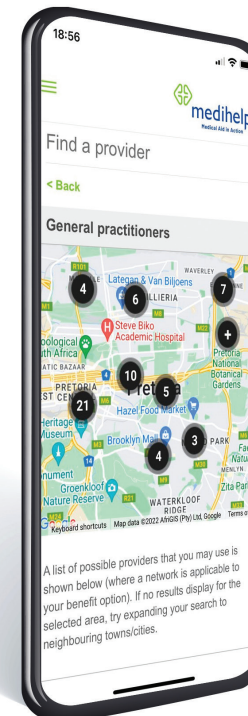
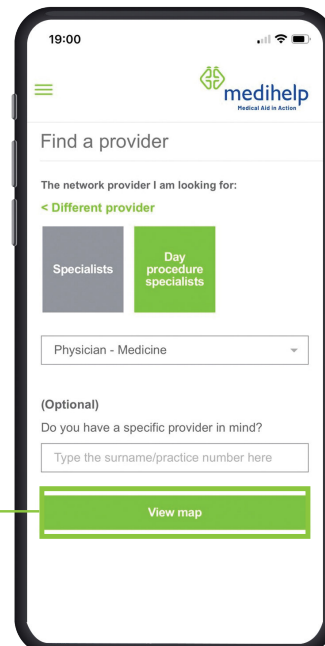
4

Enter your location and select the type of provider you need to visit. Click on **Continue search**.



5

If you want to locate a specific provider, enter the provider's surname or practice number. Then click on **View map**. A list of relevant healthcare providers will display.



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Medihelp is an authorised financial services provider (FSP No 15738)



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